



Winter Booking Policy

WINTER BOOKINGS open to all financial Members from 1 April.
Bookings for Guests (non Members) open from 14 April.

BOOKING GUIDELINES

All bookings must be made via the online booking site at: Opal Bookings.

- Adult, Children and Guest bookings must be made separately to ensure the correct rates are applied.
- GUEST NAMES MUST BE PROVIDED. The Booking Officer will allocate beds in rooms based on provision of the full name and age of each guest staying. Please provide these details in the COMMENTS field when completing your booking.
- WEEKENDS refers to FRIDAY & SATURDAY nights. Opening Weekend consists of FRIDAY, SATURDAY & SUNDAY night.
- MIDWEEK refers to SUNDAY to THURSDAY nights.
- A maximum of 10 BEDS may be booked at any one time, depending upon availability. Remaining beds may be booked by guests if still vacant nine days prior to your booking.
- GROUP BOOKINGS for more than 10 beds are available by request to bookings@opalskiclub.com.au

RATES

- MEMBER RATES are available by entering the Member's Promotion Codes at the top of the booking page. If you don't have the codes please contact: bookings@opalskiclub.com.au
- LOW SEASON RATES are available to Guests by entering the Guest Low Season Promotion Code: GLS.
- CHILD & ADULT RATES. A child is anyone who is under the age of 18. An adult is anyone who is 18 years of age and older.

PAYMENTS

All accommodation MUST be paid in full at the time of your online booking. Payment will be processed only once the Booking Officer has confirmed your booking. Payments can be made by credit card or by EFT to the Club's account using your SURNAME and booking DATE as the reference.

Account Name: Opal Ski Club Inc BSB No: 013423 Account No: 498559636

CHECK-IN/CHECK-OUT TIMES

- Opal Ski Club is situated at 20 Goal Post Road Mt Buller (next door to Duck Inn).
CHECK-IN is anytime from 9am-11pm but your bedroom may not be available to occupy until 5pm on the day of check-in.
- CHECK-OUT: your bedroom and ensuite bathroom must be cleaned and vacated by 4.30pm on the day of check-out. Extended occupancy past this time may be available by request to the Lodge Manager.

CANCELLATION POLICY

The following cancellation policy applies to Member and Guest bookings:

- 28+ days prior to stay: full refund
- 15-27 days prior to stay: 50% refund of cost
- Less than 15 days: no refund

No snow is not an acceptable reason for cancellation of a booking.

Waiving of cancellation fees will be at the sole discretion of the Booking Officer.

LODGE MANAGERS will be nominated each week to ensure efficient operation of the Club during the winter season. When Members make a booking, please indicate which dates you would prefer to be nominated Lodge Manager. The Committee will prepare a roster of Lodge Managers by 30 May.